

Registration

Attendees	\$75.00
Resident in a Nursing Home	FREE
Family Member of a Nursing Home Resident	FREE



For every paid attendee,
one **FREE** registration
for a CNA from the
same organization!!!

Registration required for the CNA.

Registration is only available online at
njculturechange.org

*We accept Visa, Mastercard, American Express or checks
(made out to NJACC). Registrations received without
payment will not be processed.*

REGISTRATION INCLUDES

Program materials, light breakfast and lunch (kosher lunches available upon advanced request), CEUs and free parking.

SUBSTITUTIONS/CANCELLATIONS

If registered individual is unable to attend, substitutions from the same organization are welcome. For substitution information, please contact **cavila@parkerlife.org**. *NJACC is unable to offer refunds for cancellations.*



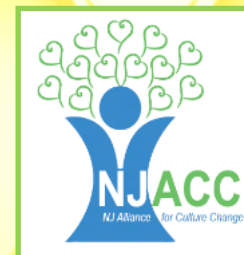
1913 Atlantic Ave. #115
Manasquan, NJ 08736

NJACC Connect Forum

Building Community with
Person-Centered Care
Best Practices

Thursday,
November 1, 2018
8:30am-3:30pm

Rutgers University
Douglass Student Center
100 George Street
New Brunswick, NJ 08901



Person-Centered Care Best Practice Presenters

A Positive Approach to Care

PRESENTED BY

Maureen Braen, CDP, CPXP &
Elisabeth M. Michich Otero, MSN, RN-BCCC, QCP
Christian Health Care Center

Building Community & Relationships by Walking a Mile in their Shoes

PRESENTED BY

Toni Lynn Davis, MHA, CNHA, FACHCA &
Helena Berardinelli, MA, ADC, R-DMT, CNA
The Manor Healthcare & Rehabilitation

New Jersey Alliance for Culture Change

The New Jersey Alliance for Culture Change consists of providers, professionals, organizations and agencies that are committed to serving as a resource and inspiration to those new to the Culture Change journey, as well as those further along in their transformation. We are focused on providing education and training opportunities to help transform long-term care communities across the state into more viable environments where residents do not merely survive but continue to lead a life of purpose.

Learn more at njculturechange.org

Guest Speakers

Carmen Bowman, MHS, BSW, is a consultant, trainer, author and owner of **Edu-Catering: Catering Education for Compliance and Culture Change** turning her former role of *regulator into educator*. Carmen was a Colorado state surveyor for nine years, a policy analyst with CMS Central Office where she taught the national Basic Surveyor Course and was the first certified activity professional to become a surveyor. As a contractor to CMS, Carmen co-developed the Artifacts of Culture Change measurement tool, authored the background papers for and facilitated both Creating Home national symposiums. She facilitated the Pioneer Network task forces that developed the new Dining Practice Standards and subsequent Toolkit. Carmen serves on the Pioneer Network Policy Committee which meets quarterly with CMS Division of Nursing homes. She co-authored *The Power of Language to Create Culture*, published her eighth book *Eliminating Alarms and Preventing Falls by Engaging with Life*, and facilitated the first Surplus Safety Symposium.



Loretta Kaes, is the Director of Quality and Clinical Services for the Healthcare Association of New Jersey. Loretta is a clinical resource for Assisted Living and Long Term Care, Skilled, Nursing Facilities. She oversees the Best Practice Committee, HCANJ's Top Gun School for Assisted living Nurses and the TOP GUN School for Long Term Care Nurses. Loretta is responsible for the training and implementation for the INTERACT Quality Program in Assisted Living Communities as well as Long Term and Skilled nursing facilities.



Loretta has over twenty five years experience in long term care as a DON, LNHA and CALA she is a frequent guest speaker for state and national organizations she is on the National Executive Board of the American Assisted Living Nurses Association (AALNA).

Day at a Glance

7:45am-8:30am	Registration and Breakfast
8:30am-8:45am	Welcome <i>Denise Boudreau-Scott, NJACC Chair</i>
8:45am-10:15am	Culture Change is Still the Answer <i>Carmen Bowman, MHS</i>
10:15am-10:25am	Break
10:25am-11:45am	A Positive Approach to Care
11:30am- 12:30pm	Lunch & Sponsor
12:30pm-1:10pm	How do you Define Person-Centered Care <i>Loretta J. Kaes, BSN, B-C, C-AL, LNHA, CALA</i>
1:15pm-2:20pm	Building Community & Relationships by Walking a Mile in their Shoes
2:20pm-2:30pm	Break
2:30pm-3:15pm	Building Relationships and Staff Retention: How They Go Together <i>Carmen Bowman, MHS</i>
3:15pm - 3:30pm	Closing & Evaluations